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June 17, 2014

Toby Chrostowski  
Jottan Roofing  
PO Box 166  
Florence, NJ 08518

Dear Toby,

Your company just completed installing a new roof at our facility at 1535 Glen Ave in Moorestown. It seems that most of my letters that I write these days are to contractors or general Trades people to voice my disappointment in their services and or follow through. All I can say that working with your company has been a breath of fresh air and the professionalism exhibited throughout all of your staff members I dealt with set an example of how all successful companies should operate. The time you spent with me explaining in detail the pros and cons of different roofing systems was a big help in getting corporate make an informed decision and it has proved out to be the right choice, again thank you for the great service.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Miglia", with a long horizontal flourish extending to the right.

Joe Miglia  
General Manager  
Novacart