



# Church of the Saviour

*glorifying God by making disciples of Jesus Christ in Wayne & beyond*

November 10, 2016

Toby Chrostowski

Jottan Roofing

PO Box 166

Florence, NJ 08518

Dear Toby,

I need to tell you how pleasant working with your roofing team was. Your sales rep was easy to talk to and was pleasant to be with as I showed him all that I wanted to accomplish. As the other bidders were coming in I had many questions and your team was very patient and came out many times as we adjusted, changed and modified the specs. The job wasn't just putting down a new membrane. We had many adjacent items needing attention which you handled in an exceptional manner.

When we decided to award you the contract we wanted to communicate it to our congregation with pictures. You and your sales rep were so gracious coming out for a quick photo shoot. It was nice to shake your hands and walk on the roof.

The job had many twists and turns and your foreman was gracious 24/7 and understanding as we took on all the issues that came up roofing our Sanctuary while we needed to use it.

I've dealt with many contractors and didn't want to wrestle with issues as they came up. The way your team worked made my job so much easier and puts you at the top of my list for service, quick call responses and quality and politeness of your hands on team.

Thanks very much and I'm looking forward to working with you on more of our roofs replacements.

Sincerely

Mark Memoli

Building and Grounds Manger